



Problem solved!

Already complained to your bank, insurance company or finance firm? Still not happy? The ombudsman can help find a solution.

Set up by law, the ombudsman has official powers to settle financial complaints.

Our service is free for consumers and we're independent. We decide what's fair by looking at the facts. If we uphold your complaint, we can order things to be put right for you.

Find out more about our service at www.financial-ombudsman.org.uk or phone us on 0845 080 1800.



Financial
**Ombudsman
Service**

The power to settle
financial complaints.