

# the board

as at 31 March 2005

## **Sir Christopher Kelly** KCB *(chairman)*

- chairman of NSPCC
- a director of the National Consumer Council

*formerly*

- permanent secretary at the Department of Health
- head of policy at the Department of Social Security
- director of monetary & fiscal policy and director of the budget & public finances at HM Treasury

## **Caroline Banks**

- a director of the Consumer Policy Institute
- a member of the Civil Service Appeal Board
- a member of the Association of Energy Suppliers Code Panel

*formerly*

- director of the consumer, regulation and enforcement division at the Office of Fair Trading
- director of the consumer affairs division at the Office of Fair Trading

## **David Crowther**

- a member of the Professional Oversight Board for Accountancy
  - a non-executive director of TT electronics plc
- formerly*
- head of global risk management & partner at PricewaterhouseCoopers LLP

## **Richard Hampton**

*formerly*

- director of HSBC Reinsurance (Ireland) Limited
- managing director of HSBC General Insurance (Services) Limited
- head of general insurance at HSBC Bank plc
- management consultant at Coopers & Lybrand Deloitte

## **Ed Hucks**

- a member of the Court, University of Leeds
  - a non-executive director of West Bromwich Building Society
- formerly*
- a non-executive director of Empiricom
  - customer services director at NPI
  - a director of the former National & Provincial Building Society

## **Roger Jefferies**

- a director of the Telecommunications Ombudsman Service
- formerly*
- Independent Housing Ombudsman
  - chief executive of Hounslow and Croydon London Boroughs
  - a director of the National Clinical Assessment Authority
  - chairman of an NHS disciplinary tribunal

## **Kate Lampard**

- a trustee of Esmée Fairbairn Foundation
  - chair of Kent and Medway Strategic Health Authority
- formerly*
- chair of the Independent Housing Ombudsman Limited
  - chair of the Invicta Community Care NHS Trust

## **Julian Lee**

- Justice of the Peace to the North Sussex Bench
  - crisis & change management consultant
- formerly*
- chairman, then chief executive, of the Allied Carpets Group
  - chief executive of the Bricom Group

## **Roger Sanders** OBE

- principal of Roger Sanders Associates – IFAs and employee benefits consultants
- formerly*
- joint chairman of the FSA Small Business Practitioner Panel
  - a director of the Personal Investment Authority (PIA) Ombudsman Bureau
  - a PIA board member
  - registered insurance broker